

DOORS ARE FRAGILE

Garage door section transportation

Basic principle: Door sections are stronger when handled and stored in a vertical position.

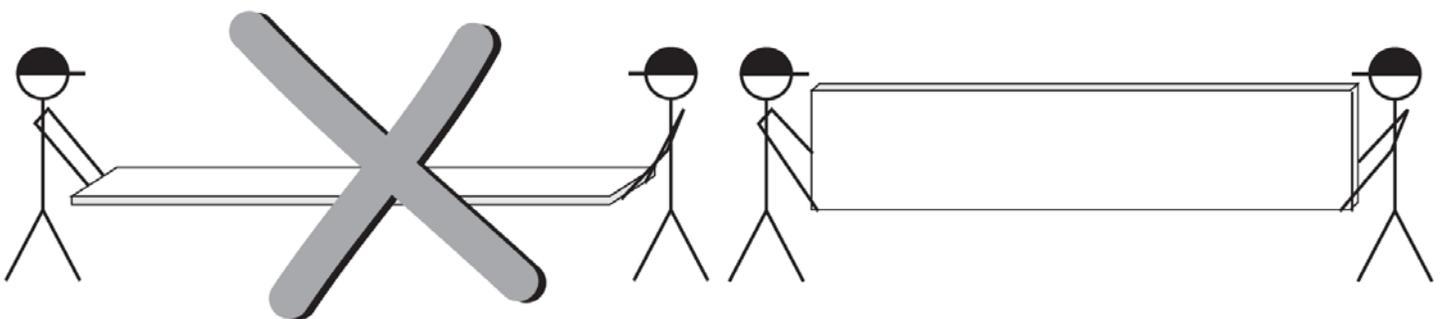
1. Carry boxes vertically instead of horizontally (see image below).
2. Do not grab the straps to slide or carry boxes.
3. Do not walk or climb on boxes to reach other objects.
4. Do not stack other various sized boxes vertically along truck sides.
5. In your warehouse, store doors upright along a wall, instead of stacking up boxes (maximum of 3 boxes).
6. Be careful using manual trucks. Never use a fork-lift because the forks will damage the doors.
7. Always have two people to carry boxes. If you are alone, be very careful of the truck edges.
8. Never drag boxes. Park your truck as close as possible to the final unloading place.
9. In short, handle boxes as if the garage door was your own.
10. Transporting the sections horizontally can create a rocking movement which can cause the door to crease. We suggest that you transport the sections vertically as to not damage the door.



Photo of a section that was bent

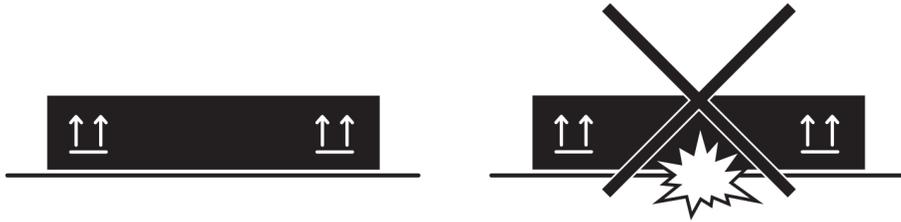


Photo of a section damaged at the joints



3 THINGS TO REMEMBER

- 1 The cardboard packaging protects against scratches, NOT against impact



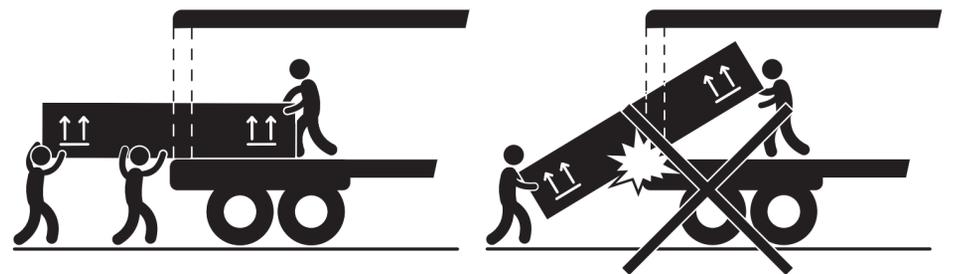
HANDLE WITH CARE FRAGILE

- 2 Always carry vertically

Boxes with 1 or 2 sections can easily crease without visible marks on the packaging if they are not carried vertically

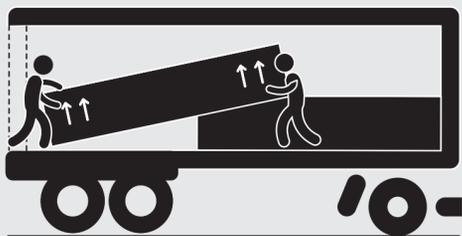


- 3 Panel will not carry its own weight at pivot point



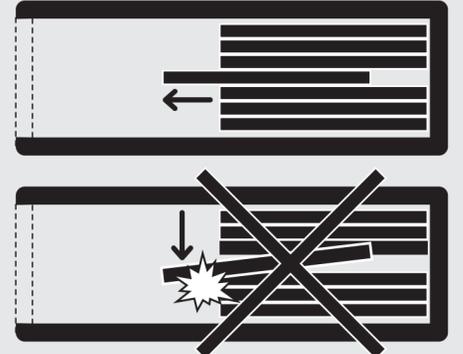
4 REQUIREMENTS WHEN UNLOADING

- 1 2 people are needed to lower the boxes to the floor of the trailer



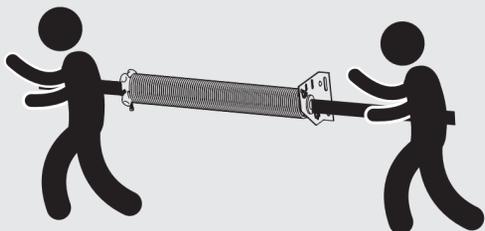
- 2 The first door box to be pulled out from a row must NEVER have windows

If a box is stuck, always remove it using an up/down motion, NEVER left/right

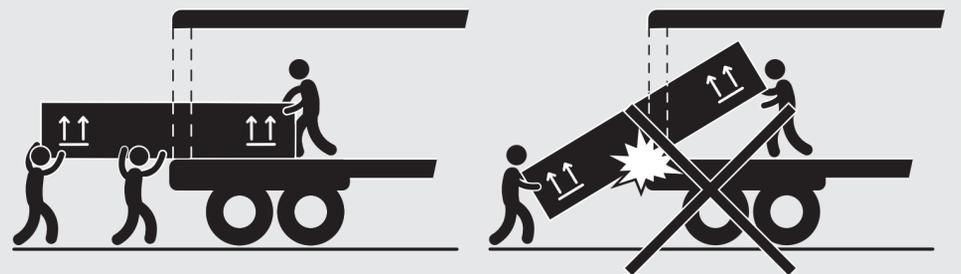


- 3 Hardware rack: remove one piece at a time

2 people are needed for commercial tracks and springs



- 4 2 people are needed behind the truck to lower the boxes (when there is no loading dock)

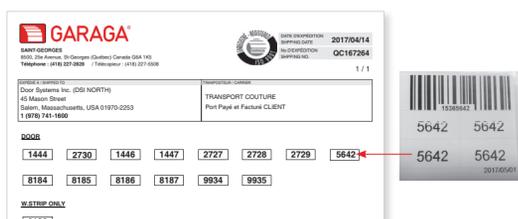


3 REQUIREMENTS BEFORE A TRUCK LEAVES

- 1 Any box received with damage that does not have the factory inspection seal must be inspected at reception.



- 2 Each box removed from the truck must be identified on the packing slip (using the sticker or marker).



- 3 Secure material between each stop by retightening straps. Any box that could move during transport poses a risk of significant damage.

